

ADVANCED MEDICAL CONSULTATIONS, LTD – TELEMEDICINE

USER AGREEMENT

By agreeing to the telemedicine or telehealth consultation, it is understood that video and/or audio technology will be used to conduct the health service, and that there are limitations to the technology and the process of telemedicine, including the potential for incomplete exchange or loss of information. Also, it is understood that in the course of this medical evaluation, only information that is presented directly to the provider during the consultation can be used, and Advanced Medical Consultations, Ltd. or its providers and affiliates, are not responsible for liabilities related to critical medical information that is omitted by the patient or that is not gathered during the consultation.

As with any medical procedure, there may be potential risks associated with the use of telemedicine and telehealth. These risks include, but may not be limited to:

- Information transmitted may not be sufficient (e.g., poor resolution of images) to allow for appropriate medical decision to be made by the provider.
- The provider may not be able to offer medical treatment to the patient using telemedicine equipment nor provide for, or arrange for, any emergency care that may be required.
- Delays in medical evaluation and treatment can occur due to deficiencies or failures of the equipment or software.
- Security protocols can fail, causing a breach of privacy of confidential medical information.
- A lack of access to complete medical records may result in errors in medical judgment.

It is understood that the resulting video images and audio recordings of the patient, or any likeness of the patient, may be captured and stored electronically with Advanced Medical Consultations, Ltd. These recordings and complete medical information may be viewed and used for purposes of evaluation, training, education, product and platform quality control and improvements, research, and otherwise, which may include data access not just with Advanced Medical Consultations, Ltd personnel but also Advanced Medical Consultations, Ltd. partners and affiliates. By participating in a telemedicine or telehealth consultation service, it is understood by patient, and patient consents, to Advanced Medical Consultations, Ltd. using any images, audio recordings and medical information provided by the patient for the purposes outlined above or as otherwise allowed by applicable law.